

# Service Documentation

## BenQmobile 3GSwupFU tool for EF81



Release	Date	Department	Notes to change
R 1.0	31.03.2006	BenQmobile	New document

**Table of Content**

**1 Introduction .....3**

1.1 PURPOSE .....3

1.2 SCOPE .....3

1.3 TERMS AND ABBREVIATIONS .....3

**2 System Requirements.....4**

**3 Setup of the Software.....5**

**4 Software download procedure.....9**

## **1 Introduction**

### **1.1 Purpose**

This Service Repair Documentation is intended to carry out software downloads on BenQmobile phone EF81 for repair level 1.

### **1.2 Scope**

This document is the reference document for all BenQ authorised Service Partners which are released for software download of BenQ mobile phones.

### **1.3 Terms and Abbreviations**

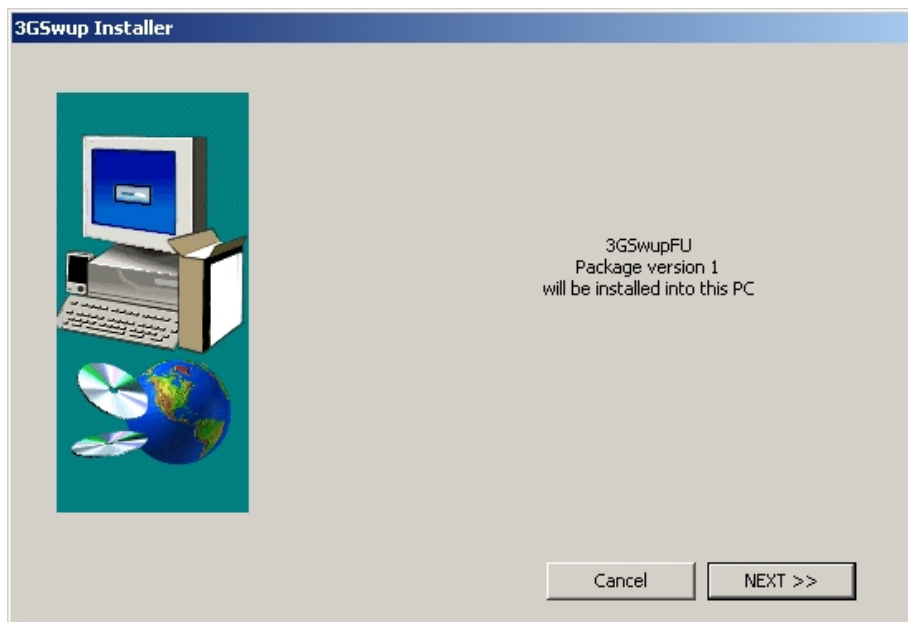
## 2 System Requirements

### Hardware:

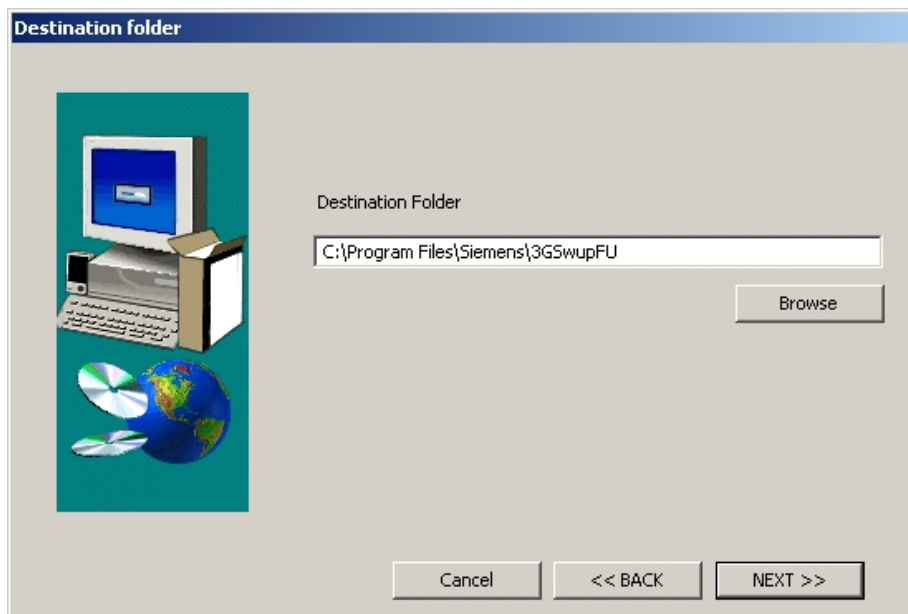
Operation system:	WinXP
CPU:	Pentium 100 MHz or higher.
Hard Disk:	Free 10MB space.
Memory:	64MB RAM.
Mobile connection:	USB boot cable with Nano-Lumberg connector

### 3 Setup of the Software

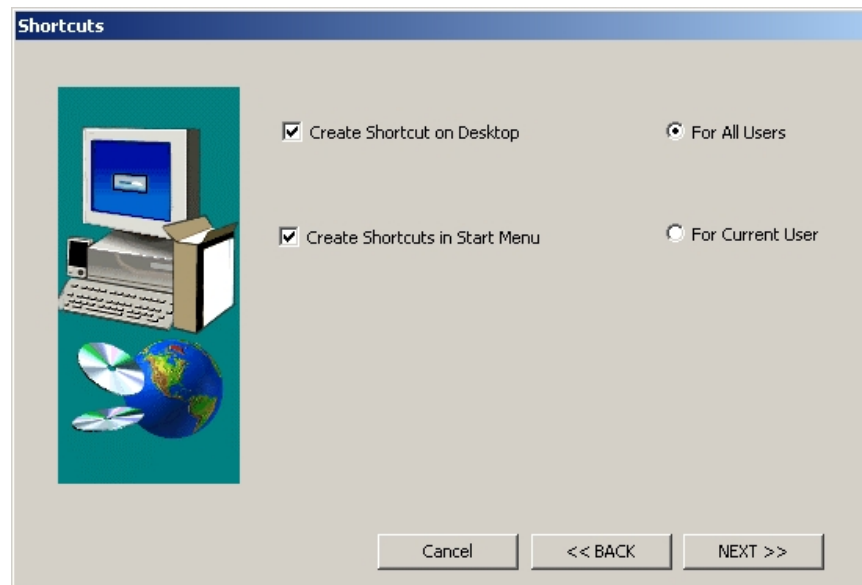
After executing the packet file (e.g: EF81\_IP10.0\_SVN20\_Production\_de-BRDHandel-std\_0043.exe) the following window appears.



Click *NEXT*

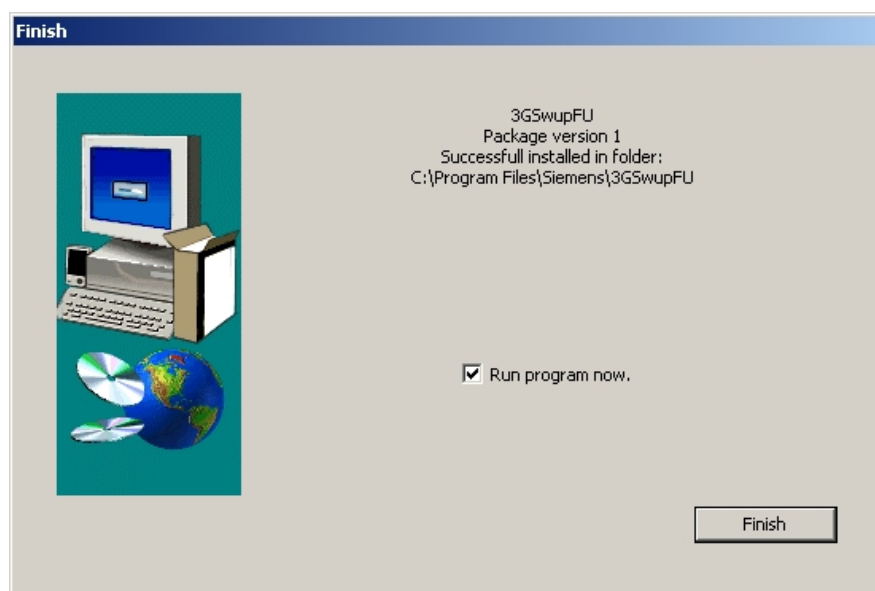


Keep the default directory or choose desired directory and click *NEXT*



Choose desired options and click *NEXT*

After successful installation the following window appears

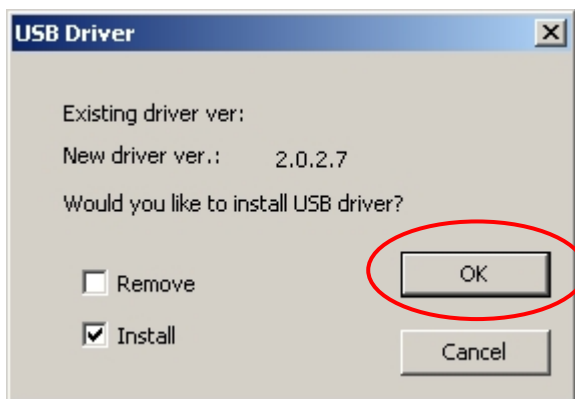


In case the 3GSWUP tool is installed the first time, the following USB drivers

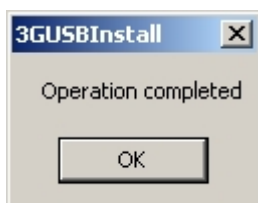
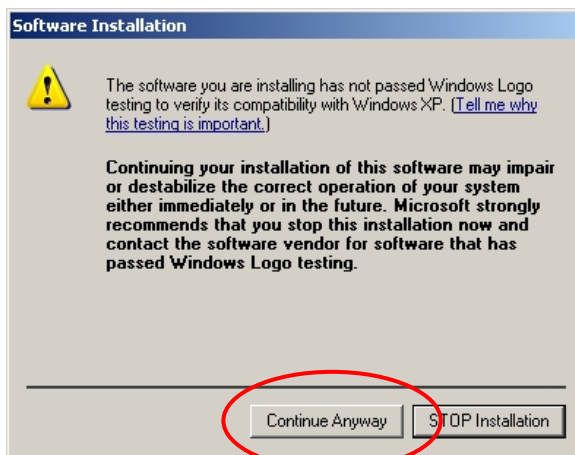
- *BenQ Siemens Mobile Phone*
- *BenQ Siemens Diagnostics Interface*
- *USB Composite Device*

probably has to be installed.





Click OK and  
confirm *Continue Anyway*



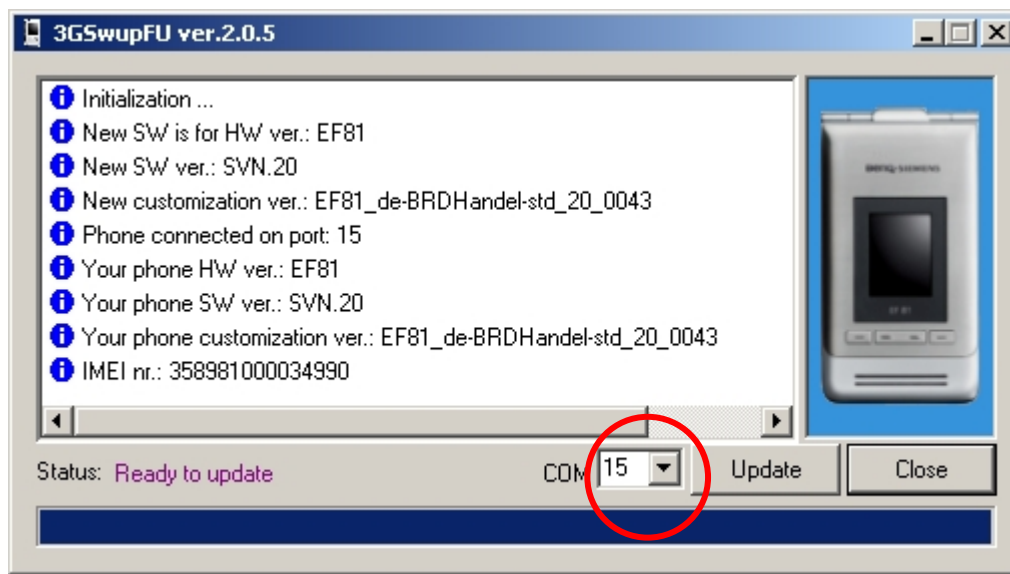
Proceed the same way if the *New Hardware Wizard* window pops up again.



## 4 Software download procedure

It is recommended to restart the phone before launching 3GSwup.

After launching 3G SwupFU the window below appears:

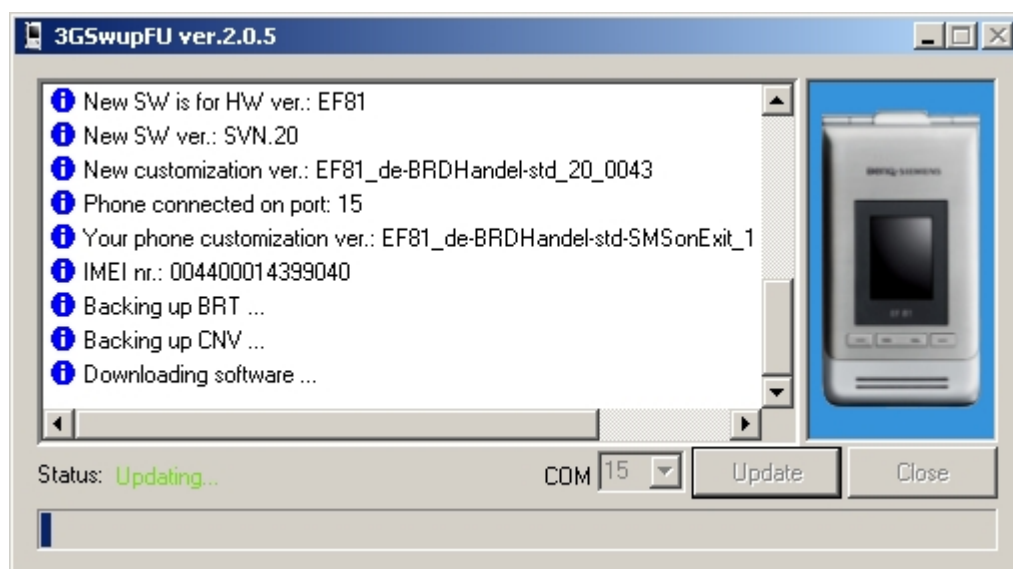


The appropriate COM-Port has to be chosen only.

**Note:** The application searches for a connected mobile automatically

Wait until the status changes to "Ready to update" and click *Update*.

The window below indicates the download progress.



Wait until the download is completed (Takes about 10 – 15 minutes).  
No further action is required.

